

**DEPARTMENT OF GENERAL SERVICES  
Telecommunications Division  
Office of Network Services**

**NOTICE**

**CORRECTION OF  
STATE INTEGRATED BILLING SYSTEMS BILLING (SIBS) ERROR  
SPECIAL ATR BULLETIN 2005-02**

April 19, 2005

Recently, MCI discovered that three billing items for January and February 2005 did not get billed to applicable customers in the usual SIBS February invoicing cycles.

The items are as follows: Some VNET long distance calls (switched access only), and calling card calls made in January, and Carrier Access Charges for calls made in February. This was due to a problem in the MCI legacy billing feeds to the SIBS. Incorrect data was populated in the fields used to identify customers for billing purposes.

The records have been corrected, and will be billed in March for applicable customers in Bill Rounds 4 or later, along with the normal March billed charges (two months worth of charges). For applicable customers in Bill Rounds 1 or 2, the charges will be billed in April along with the normal April Charges.

MCI has determined that the root cause of this issue was a one time billing error that has been corrected, and no future occurrences are expected.

For questions regarding this bulletin or other telecommunications issues, please call the DGS-TD Resource Communications Center at (916) 657-9903 (CALNET 437-9903), and ask to speak to a Customer Account Manager.

A handwritten signature in black ink, appearing to read "Barry R. Hemphill", with a long, sweeping underline that extends to the right.

**BARRY R. HEMPHILL**  
Deputy Director for Telecommunications

BH:MC:pl